



Your School, Your Voice

Parent Satisfaction Survey Results

2016 - 2017

Academy of Urban Learning



Parent Satisfaction Survey Response Rates

Academy of Urban Learning

| 2015 | | 2016 | | 2017 | |
|----------------------|------------------------|----------------------|------------------------|----------------------|------------------------|
| School Response Rate | District Response Rate | School Response Rate | District Response Rate | School Response Rate | District Response Rate |
| 4% | 58% | 6% | 55% | 19% | 49% |

Parents Satisfaction Survey - Summary by Category

The following is a summary of the overall data by category of Academy of Urban Learning's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

| | 2015 | | | 2016 | | | 2017 | | | School 16 to 17 Change | District 16 to 17 Change |
|---------------------------|-------------|---------------------------|-------------------------|-------------|---------------------------|-------------------------|-------------|---------------------------|-------------------------|------------------------|--------------------------|
| | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | | |
| Overall | 4 | 38% | 78% | 5 | 55% | 80% | 16 | 85% | 81% | 30% | 1% |
| General | 4 | 50% | 77% | 5 | 40% | 79% | 15 | 90% | 80% | 50% | 1% |
| Involvement Opportunities | 4 | 32% | 78% | 5 | 43% | 79% | 16 | 83% | 81% | 40% | 2% |
| Communication | 4 | 25% | 72% | 5 | 55% | 73% | 16 | 78% | 75% | 23% | 2% |
| Academics | 4 | 50% | 84% | 5 | 64% | 84% | 15 | 92% | 85% | 28% | 1% |
| School Environment | 4 | 45% | 83% | 5 | 64% | 84% | 15 | 90% | 85% | 26% | 1% |



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Academy of Urban Learning Parents Satisfaction Survey

The following are the results of Academy of Urban Learning's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale, Strongly Disagree to Strongly Agree

| Category | 2015 | | | 2016 | | | 2017 | | | School 16 to 17 Change | District 16 to 17 Change |
|--|-------------|---------------------------|-------------------------|-------------|---------------------------|-------------------------|-------------|---------------------------|-------------------------|------------------------|--------------------------|
| | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | | |
| General | | | | | | | | | | | |
| I would recommend this school to others. | 4 | 50% | 81% | 5 | 40% | 82% | 15 | 87% | 83% | 47% | 1% |
| Overall, how satisfied are you with your child's school? | 4 | 50% | 73% | 5 | 40% | 75% | 15 | 93% | 76% | 53% | 1% |
| Involvement Opportunities | | | | | | | | | | | |
| How satisfied are you with opportunities to connect you to other parents at your child's school. | 4 | 50% | 66% | 5 | 20% | 69% | 16 | 63% | 72% | 42% | 3% |
| How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home. | 4 | 25% | 81% | 5 | 40% | 82% | 16 | 88% | 83% | 48% | 1% |
| How satisfied are you with updates about your child's school. | 4 | 25% | 86% | 5 | 40% | 87% | 16 | 94% | 88% | 54% | 1% |
| How satisfied are you with parent workshops, trainings, or classes provided at your child's school. | 4 | 25% | 66% | 5 | 40% | 65% | 15 | 67% | 67% | 27% | 2% |
| How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning. | 4 | 75% | 87% | 5 | 60% | 87% | 16 | 100% | 88% | 40% | 1% |
| How satisfied are you with information about how you can be involved at your child's school. | 4 | 0% | 81% | 5 | 40% | 82% | 15 | 80% | 83% | 40% | 1% |
| How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed. | 4 | 25% | 80% | 5 | 60% | 81% | 15 | 93% | 83% | 33% | 2% |
| Communication | | | | | | | | | | | |
| How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc. | 4 | 25% | 66% | 4 | 50% | 67% | 15 | 53% | 69% | 3% | 2% |



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| | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | N Responses | Average School % Pos Resp | Average Dist % Pos Resp | | |
| Communication | | | | | | | | | | | |
| How well does your child's school make parents feel welcome. | 4 | 25% | 81% | 5 | 80% | 82% | 16 | 94% | 84% | 14% | 2% |
| How well does your child's school communicate respectfully with people from diverse culture/language background. | 4 | 50% | 75% | 5 | 60% | 76% | 16 | 81% | 78% | 21% | 2% |
| How well does your child's school develop two-way channels for communications from home to school and from school to home. | 4 | 0% | 76% | 5 | 60% | 77% | 16 | 81% | 79% | 21% | 2% |
| How well does your child's school encourage the community to be involved with the school in a variety of ways. | 4 | 50% | 71% | 5 | 40% | 73% | 15 | 80% | 75% | 40% | 2% |
| How well does your child's school ask for your input about important school decisions. | 4 | 0% | 58% | 5 | 40% | 59% | 15 | 73% | 63% | 33% | 4% |
| How well does your child's school value the diversity of children's backgrounds. | 4 | 50% | 74% | 5 | 60% | 76% | 15 | 87% | 78% | 27% | 2% |
| How well does your child's school provide a helpful person who will respond to my concerns. | 4 | 25% | 73% | 5 | 60% | 74% | 15 | 87% | 77% | 27% | 3% |
| How well does your child's school offer a variety of opportunities for parents to volunteer at the school. | 4 | 0% | 72% | 5 | 40% | 73% | 15 | 60% | 74% | 20% | 1% |
| Academics | | | | | | | | | | | |
| How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs. | 4 | 75% | 87% | 5 | 80% | 87% | 15 | 93% | 88% | 13% | 1% |
| How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning. | 4 | 50% | 88% | 5 | 80% | 89% | 15 | 93% | 90% | 13% | 1% |
| How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child. | 4 | 50% | 82% | 5 | 60% | 83% | 15 | 93% | 83% | 33% | 0% |



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| Academics | | | | | | | | | | | |
| How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning. | 4 | 25% | 82% | 5 | 60% | 83% | 15 | 93% | 84% | 33% | 1% |
| School leadership emphasizes high academic expectations for all students. | 4 | 50% | 80% | 5 | 40% | 81% | 15 | 87% | 82% | 47% | 1% |
| School Environment | | | | | | | | | | | |
| The school creates an environment that emphasizes the importance of positive relationships between school and home. | 4 | 50% | 79% | 5 | 60% | 80% | 15 | 80% | 82% | 20% | 2% |
| The front office staff is friendly and welcoming. | 4 | 75% | 83% | 5 | 100% | 84% | 15 | 87% | 86% | -13% | 2% |
| I have confidence in the people at my child's school | 4 | 50% | 82% | 5 | 60% | 84% | 15 | 87% | 85% | 27% | 1% |
| The school creates a school environment that helps children learn. | 4 | 50% | 86% | 5 | 60% | 86% | 15 | 93% | 87% | 33% | 1% |
| My child's school is a safe place to learn. | 4 | 25% | 86% | 5 | 60% | 87% | 15 | 93% | 89% | 33% | 2% |
| My child is challenged by the work s/he is given. | 4 | 0% | 81% | 5 | 60% | 81% | 15 | 93% | 82% | 33% | 1% |
| The teachers care about his/her success. | 4 | 50% | 87% | 5 | 80% | 87% | 15 | 93% | 88% | 13% | 1% |
| My child's school motivates my child to work hard. | 4 | 50% | 81% | 5 | 40% | 81% | 15 | 100% | 82% | 60% | 1% |
| My child's school prepares him/her for the next academic year. | 4 | 50% | 84% | 5 | 60% | 85% | 12 | 92% | 86% | 32% | 1% |



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| School Environment | | | | | | | | | | | |
| My child's school prepares him/her for college and career. | 4 | 50% | 80% | 5 | 60% | 81% | 11 | 73% | 82% | 13% | 1% |